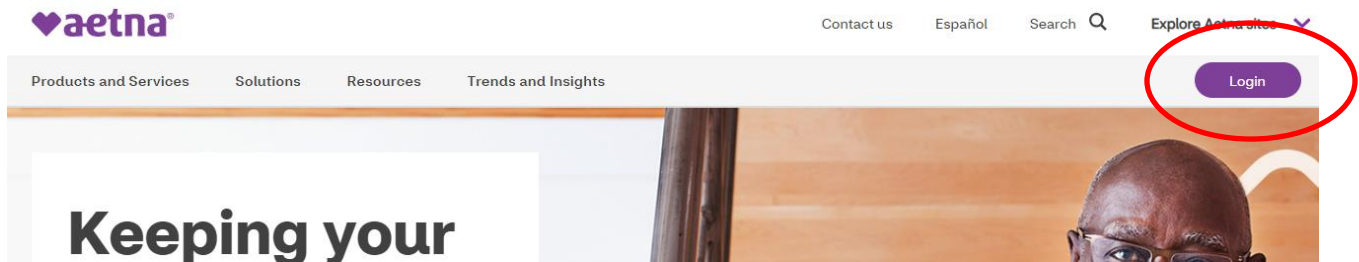


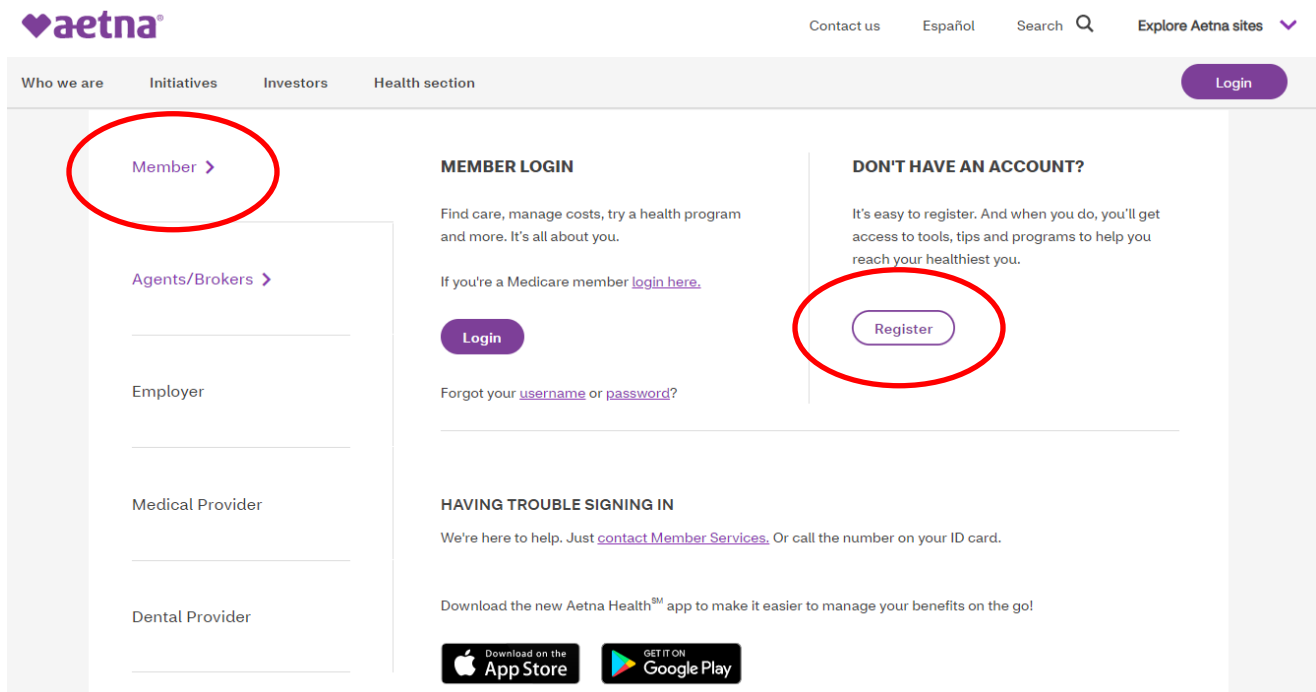


Once your enrollment information has been entered into the Aetna system, you can follow these easy steps to access the Secure Aetna Member Website and print a copy of your new ID Card:

1. Go to www.aetna.com
2. Click the Login button in the upper right as shown below

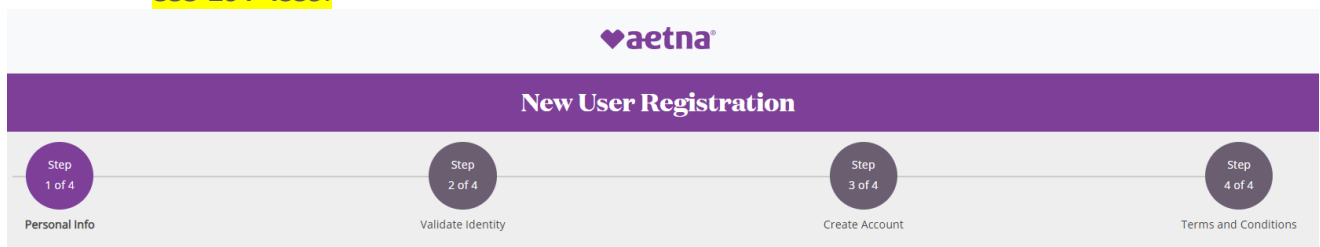


3. Make sure you are in the “Member” section as shown below, then click “Register”



4. Next, follow the prompts to complete your registration in 4 steps as shown in the screen shot below

1. Be careful when entering your name that you do not use nicknames
2. You must use the name that was used for your enrollment -- this is the name recognized in the Aetna eligibility system
3. **If you do not have your member ID, you may register using your social security number as shown below.**
4. **If you previously registered but don't remember your user name or password, click on Forgot User Name or Forgot Password to reset or call Concierge for personal assistance at 888-204-4359.**



•marked fields are required

Create an Account

To get you set up, we just need some basic info.

Your Member Info

Choose how to create your account. Most people use their Member ID. You can find your Member ID on your ID card, Welcome Letter, or any EOB we sent to you.

- Member ID Social Security number

! Medicare Members and Individual ACA Members
Please select Member ID to continue.

Social Security number*

Your Personal Info

Full first name*

Full last name*

Date of birth*

Month Day Year

Zip Code*

Continue

5. Once your registration is complete, please click on the link shown below to access your ID Card.

Find Care & Pricing

Find a Provider Find a Dentist Get Quick Care Manage my Primary Care

Plan Overview

Medical Coverage ^

In-Network Spending

Deductible - \$

\$0 Spent \$ Remaining

Out-of-Pocket Max - \$

Full coverage starts after you spend on services that count toward your out-of-pocket max.

\$0 Spent \$ Remaining

What's Covered

ID Cards

Spending Details

Claims [View All](#)

Submit a Claim →