



HOW TO LOOK UP A MULTI PLAN PROVIDER

Physician, Urgent Care or Lab

To find a Multi Plan Network Professional or Ancillary Provider:

- Step 1: Go to the IHP II website at www.multiplan.com/mpipracanc.
- Step 2: Enter the zip code and the doctor's name you are inquiring about to see if they are in network. You can also look up Urgent Care or Lab Facilities.

If the doctor is not in the Multi Plan network, you may complete the ClaimDOC Provider Nomination Form (see next page) and return to ClaimDOC (address, email & fax number are on the form) and they will make contact with your doctor to discuss participating in the IHP II Open Access medical plan. Please call IHP II at (866) 342-8152 and select 2 for Member, then 2 for Provider Access to request assistance.

YOUR FIRST APPOINTMENT WITH YOUR NEW MEDICAL PLAN

Let us make the introduction.

Your plan is open access, which means you have the freedom to choose any health care provider you wish, without restrictions or limitations from your plan. In some cases, your provider may be unfamiliar with your new Plan. Let us remove the unnecessary stress and make the initial introduction for you!

A ClaimDOC Member Advocate will contact your provider and introduce your new plan BEFORE your first appointment, ensuring that your provider has the information they need to treat you and submit your claims.

To nominate your provider, simply complete the ClaimDOC Provider Nomination Form located on the next page, and submit it to ClaimDOC (submission options are located on the form). Or, if a phone call is easier for you, you may submit your request by calling (866) 342-8152 and pressing prompt 2. We are ready to partner with you!